

5th June 2018

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www.southendccg.nhs.uk

Dear colleague

Important information: Relocation of Carnarvon Medical Centre

We are writing to advise you that Carnarvon Medical Centre, in Carnarvon Road, will be relocating to new premises within the North Road Primary Care Centre, North Road, on 9 July 2018.

This exciting opportunity to relocate to purpose-built and more modern premises will enable us to provide a better environment for our patients and a better working environment for GPs, nurses and practice staff.

Patients will be seen from the new premises, located on the first floor of the North Road Primary Care Centre, 183-195 North Road, Westcliff-on-Sea, from 9 July 2018. This is just a short distance from the current Carnarvon Road premises (approximately a ten minute walk – see map below).



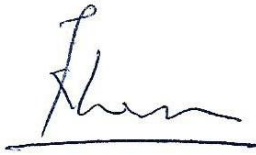
Letters have been sent to all registered patients to notify them about the relocation of the Medical Centre and to provide reassurance that this will not affect delivery of their current GP service; they will remain a registered patient of Carnarvon Medical Centre, following the relocation to North Road.

Opening hours, telephone numbers and surgery times will remain unchanged.

We will continue to engage with our Patient Participation Group to ensure they are kept updated regarding progress. We will also ensure patients are kept informed via updates posted on the Medical Centre website at www.carnarvon-medical-centre.co.uk and by making paper updates available in the Medical Centre.

If you have any questions, please contact Carnarvon Medical Centre on (01702) 466340.

Yours sincerely



Dr Fahim Khan
Senior GP
Carnarvon Road Surgery



Kevin McKenny
Director of Integration and
Transformation